

RP WATER FACILITIES		rp facilities		
S/N	DESCRIPTION	DETAILS	WARRANTY	TERMS
1	Reverse Osmosis System – Horizontal Pump	As Supplied	12 Months	Warranty covers manufacturing defects under normal operating conditions. Excludes damage due to dry running miuse, cavitation, electrical faults, improper installation, flooding, or unauthorized repairs.
2	Reverse Osmosis System – Vertical High-Pressure Pump	As Supplied	12 Months	Covers manufacturing defects only. Warranty is void if operated outside the specified pressure, flow, or water quality limits, or due to improper electrical supply or maintenance.
3	Reverse Osmosis System – Membranes	As Supplied	12 Months (Performance Warranty)	Membranes are warranted against manufacturing defects. Performance warranty applies provided feed water quality, pretreatment, operating pressure, SDI, chlorine level, pH, and maintenance comply with the manufacturer's specifications. Damage due to fouling, scaling, oxidation, or chemical attack is excluded.
3	Water Treatment Plant Vessels - FRP or SS or Galvanized	As Supplied	12 Months (Performance Warranty)	Vessels are warranted against manufacturing defects. Performance warranty applies provided feed water quality, pretreatment, operating pressure, SDI, chlorine level, pH, and maintenance comply with the manufacturer's specifications. Damage due to fouling, scaling, oxidation, or chemical attack is excluded.
4	Reverse Osmosis System – Automatic Flush System	As Supplied	12 Months	Covers manufacturing defects in valves, solenoids, and controller under normal operation. Excludes blockage and electrical surges.
5	Reverse Osmosis System – Micron Filter Cartridges	As Required	No Warranty (Consumable Item)	Filter cartridges are consumables and should be replaced periodically depending on feed water quality and operating conditions.
6	Synchronized RO Control Panel – Contactors	As Installed	6 Months	Covers manufacturing defects under normal operating conditions. Excludes failures caused by power surges, short circuits, overloading, moisture ingress, or improper wiring.
7	Synchronized RO Control Panel – Overload Relays, MCCB & MCB	As Installed	6 Months	Warranty covers manufacturing defects only. Damage resulting from electrical faults, incorrect settings/handling, or external power fluctuations is excluded.
8	Synchronized RO Control Panel – Cables, Float Switches & Connectors	As Installed	6 Months	Covers defects in materials and workmanship. Excludes damage caused by mechanical abuse, rodents, environmental exposure, or unauthorized modifications.
9	Reverse Osmosis Installation Accessories	As Installed	6 Months	Covers manufacturing defects in supplied accessories. Excludes normal wear and tear, accidental damage, misuse, or accessories not supplied by RP Facilities Limited.

General Warranty Terms

- RP Facilities Limited warrants that the supplied equipment will be installed in accordance with industry best practices and the manufacturers' installation guidelines.
- The warranty period shall commence from the date of successful commissioning and handover of the system.
- RP Facilities Limited shall rectify, repair, or replace any component found to have failed due to defective installation workmanship during the warranty period.
- Equipment supplied by RP Facilities Limited shall be covered by the respective manufacturer's warranty where applicable. Any warranty claim relating to manufacturing defects shall be processed in accordance with the manufacturer's warranty policy.
- Consumable items including filter cartridges, chemicals, lubricants, seals, O-rings, and similar items are excluded from warranty unless otherwise stated.
- The warranty shall become void where failures result from:
 - Improper operation or misuse of the system.
 - Lack of routine maintenance as recommended.
 - Power surges, incorrect electrical supply, flooding, fire, or other external causes.
 - Alteration or repair by unauthorized personnel.
 - Operation outside the specified design parameters.
- Routine maintenance, membrane cleaning, filter replacement, and periodic servicing remain the responsibility of the Client unless covered under a separate maintenance agreement.
- During the warranty period, labour for correcting defects arising from RP Facilities Limited's installation shall be provided at no additional cost. Where replacement parts are required due to manufacturing defects, such parts shall be subject to the manufacturer's warranty terms.
- The warranty is limited to the repair or replacement of defective components and does not cover consequential losses, production downtime, loss of profit, or damage resulting from factors beyond the control of RP Facilities Limited.
- Any warranty claim shall be reported in writing immediately after the defect is observed. RP Facilities Limited shall be given reasonable access to inspect the equipment before any corrective work is carried out.